



## **Terms and Conditions of Sale**

**Prices:** All prices are listed in US dollars and subject to change any time prior to acceptance of the order without notice.

**Quotations:** Price quotes are conditioned upon acceptance within 30 days unless otherwise stated and are subject to correction as a result of clerical errors. The sales order confirmation or invoice issued by Vianni with regard to description, quantity, price and delivery terms is considered the governing document. All applicable sales taxes must be paid by the buyer at the time of payment unless a proper resale certificate is furnished by the customer to the company.

**Payment Policy:** All prices are in US dollars. Payment is due at the time of purchase by either check or credit card. If you choose to pay by check, your order will be sent as soon as the check has been received and cleared at our bank. Please mail check with a copy of your order.

We will accept PO's and extend payment terms. If you choose this option, a credit application must be completed and is subject to approval.

Customers who purchase on terms and do not pay their invoice on time are subject to penalty interest payments of 3% per month on late payments.

**Shipping and Delivery:** Vianni will select the delivery courier and will satisfy the shipment obligation by placing the order in possession of the selected courier. Any extra charges incurred for additional service must be paid by the customer. Title and risk of loss passes to customer on delivery to carrier.

**Return Goods Policy:** Requests for returns must be in writing and require a written authorization in the form of a Returned Goods Authorization (RGA). Credit will be issued less a 20% restocking charge. If a replacement unit is ordered, the restocking charge may be reduced. The charge will be based on the net invoice price at the time of the original invoice.

To qualify, the item must be unused and in salable condition. The item must be returned in the original carton with a RGA enclosed or include the RGA number on the shipping label. The item must be returned freight prepaid or the shipment will not be accepted. Returns of used items or items damaged during installation will not be accepted. Credit for returned goods will be issued upon inspection by Vianni. Non-stock and custom fabrications are non-returnable. Returns will not be accepted after 30 days after shipment.

**Sales Tax:** Vianni is required to charge applicable state and local tax, unless a Resale Certificate has been provided by the customer.